

FOR IMMEDIATE RELEASE

Bloomington Lake Clinic Road to Recovery – Update 1

*Clinical operations and patient care services continue
from Xerxes Avenue location*

MINNEAPOLIS—March 11, 2011—Bloomington Lake Clinic (BLC), an 80-year-old medical clinic serving more than 50,000 patients in greater Minneapolis, today released its first update since the fire that destroyed its Lake Street clinic on Wednesday, March 9. All operations of the Xerxes Avenue clinic have been and will continue functioning as usual.

BLC ROAD TO RECOVERY – UPDATE 1

- All physicians and staff from the Lake Street clinic have relocated to and are serving patients from the Xerxes Ave. location.
- All critical clinical and business systems continue to be operational due to medical records and business systems being hosted off-site. Loss to medical and other records was minimized.
- Phone services for physicians and staff from the Lake Street clinic have resumed—all phone numbers are operational and voicemail is expected to be restored soon.
- Email service was hosted off-site and was unaffected by the fire; however, computers and laptops were lost. Laptops have been restored for critical employees. All other employees are able to access Web mail and computers are being replaced as quickly as possible.

“Thank you to everyone in the community who has reached out to us,” said Bob Vogel, administrator of Bloomington Lake Clinic. “We appreciate the outpouring of support during this difficult time. We are committed to providing quality care to patients in this community and are working as quickly as possible to put together a plan of action.”

“Most important, we are pleased to report that we are operational from the Xerxes Ave. clinic and our physicians are seeing all patients from this location. Patients can rest assured that we are able to provide the same level of care to them from our Xerxes Ave. location, and that they will be able to reach

us,” said Vogel. “We will continue to release additional updates and communicate with patients and others with whom we do business on the progress of our recovery efforts in the form of news releases, updates on our Web site and other appropriate means.”

HOW TO CONTACT BLOOMINGTON LAKE CLINIC

All patients may contact Bloomington Lake Clinic at the Xerxes Ave. location:

Bloomington Lake Clinic
7901 Xerxes Avenue South, Suite 116
Bloomington, MN 55431

Phone: 952-888-2024

Clinic Hours: 7:30 am – 5:00 pm, Monday-Friday
8:00 am – 12:00 pm, Saturday

Lab/X-ray Hours: 8:00 am – 5:00 pm, Monday-Friday
8:00 am – 12:00 pm, Saturday

Many have inquired about how to participate and help in recovery efforts. Bloomington Lake Clinic will be considering its options and next steps. More information regarding recovery and operations will be provided after a board meeting to be held on Monday, March 14, 2011.

ABOUT BLOOMINGTON LAKE CLINIC

Founded in 1930, Bloomington Lake Clinic is a physician-owned corporation and health care facility serving more than 50,000 patients in the greater Minneapolis metropolitan area. The clinic’s mission is to provide quality medical care economically in pleasant and convenient settings. More than 14 providers and a staff of 85 provide health care services such as family, adult and surgical medicine, as well as vital women’s health services, to the Bloomington community. For more information about the clinic, visit <http://www.bloomingtonlakeclinic.com> or Facebook page name: Bloomington Lake Clinic.

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